

Enirgi Power Storage L3000+ Limited Product Warranty*

Limited Warranty Statement

Enirgi Power Storage Pty Ltd, ABN 91 002 915 325 (EPS), warrants the products listed below as supplied by it (Products), against defects in materials and/or workmanship for the periods as stated below and subject to the conditions contained herein (Conditions). We recognise that this warranty contains certain conditions that cannot be enforced under Australian Consumer Law.

The liability of EPS under this warranty shall be limited to the repair or replacement of the Products, at its sole discretion, within a reasonable period, and in accordance with these Conditions.

Our Products come with guarantees that cannot be excluded under the Australian Consumer Law. For a major failure in the Products you are entitled, at your election, to a replacement, repair, refund or compensation for the drop in value caused by the major failure and in some cases compensation for reasonably foreseeable loss or damage that you may suffer as a result of the major failure. Where there is a minor failure you are entitled, at our election, to have the goods repaired or to receive a refund. For further information about the consumer guarantees please refer to the Australian Competition and Consumer Commission website.

EPS does not accept the findings of any battery analysis and/or test performed by another battery manufacturer, distributor or repairer in determining whether a battery supplied by it has failed under this warranty.

If EPS in its sole discretion finds that a Product has failed during the warranty period due to defects in material and/or workmanship, it may either repair such failed Product, or replace it with a suitably matched new Product from stock available from its branch network. If a Product is replaced, ownership of such replaced Product will revert to EPS, to be returned to EPS by the claimant, free from third party claims.

Limited Warranty Period

EPS warrants the Products below for the periods as stated.

Enirgi Adventure L3000+ (LiFePO4)	3 years Full Replacement
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Conditions and Limitations

The provisions of this limited warranty shall NOT apply to failures due to:

- Abuse or neglect such as:
Loose wiring, rusted or corroded connection hardware, improper installation, neglect, breakage, cracked covers and cases, bulged cases from heat, freezing, fire, explosion, wreckage, exposure to excessive temperatures, and the like.
- Incorrect charging (undercharging or overcharging), and the use of the battery in an uncharged condition.
- Batteries not installed, and/or operated, and/or maintained in strict compliance with the manufacturers' recommendations and instructions.
- Over discharging and/or improperly sized batteries.

Furthermore, claims will not be accepted:

- If the manufacturing or date codes have been destroyed or tampered with.
- If there is no credible record of purchase.
- If there is no credible proof of operation and maintenance according to the manufacturer's recommendations and instructions.
- If operated in an application for which it was NOT designed, this includes under bonnet applications.

The User must ensure that:

- The battery is operated within the limits of the product specification as issued and updated from time to time.
- The battery is the correct technology, design, and capacity for the application.
- A compatible charger capable of charging 4S LiFePO4 cells is used at all times and is sized correctly.
- The battery is used within the temperature range specified.
- The battery is not used for any application requiring large current to start an engine.

Enirgi Power Storage reserves the right at its sole discretion to replace only single batteries failed under warranty.

Consequential Damages

Enirgi Power Storage or its authorised battery supplier will not be liable for any indirect, incidental or consequential losses or damages arising out of the provision or failure to provide any benefits and services whether as a result of the negligence of Enirgi Power Storage or howsoever otherwise.

Warranty Claim Procedure

1. **Contact us** within 2 working days of discovering the failure, either by:
 - Visiting your nearest Enirgi Power Storage Branch, or
 - Calling 1300 783 879, or
 - E-mailing support@enirgipower.com.au
2. Provide your proof of purchase, and where required by the EPS representative, proof of correct operation and maintenance, and compliance with the conditions of this warranty.
3. The battery may need to be taken to the nearest EPS site for testing to determine the cause of failure. Depending on the type of battery this test can take up to 5 working days, and may involve destructive analysis, the cost of which reverts to EPS only if the claim is found to be valid.
4. You may be contacted should we have further questions relating to the application or usage of the battery.
5. You will be notified by an Enirgi Power Storage representative with the outcome of your claim within 5 working days after completion of testing.

Note*: This document contains the standard Limited Warranty as applicable to the Products listed herein. For further details please contact your nearest Energy Power Storage branch.